

Reasonable and customary fees for health practitioners

This chart provides an updated listing of Manulife Financial's reasonable and customary fee schedules for 2002. These fee schedules are used when adjudicating group claims for health practitioners submitted under Manulife Financial's Extended Health Care/Major Medical contracts that contain reasonable and customary fee provisions.

Manulife Financial's reasonable and customary fee schedules for health practitioners are established by using:

- The published fee schedules from provincial/territorial associations.
- Typical reasonable and customary fees from provincial/territorial associations not having published fee schedules.
- Surveyed responses from practitioners within specific provinces/territories when information from associations is not available.

We have marked "not available at this time" (N/A) on the chart if we have been unable to establish reasonable and customary fees for health practitioners using any of the above three methods. If we receive a claim for any of these practitioners, Manulife Financial will work with the appropriate association to establish a reasonable and customary fee at that time.

Health practitioner associations revise their fee schedules at different times each year. Because of this, we continually update our reasonable and customary fee schedules with current information, and adjudicate claims using revised amounts. The 2001 fees are valid unless a new 2002 fee is applicable.

Throughout the year, you can print the most recent reasonable and customary fee schedules from our Web site www.manulife.ca. From the Group Plans menu, select Group Benefits Plans, then *Employee Benefit News* on the navigation bar. Look in the archives under "fee schedules."

2001 and 2002 Reasonable and Customary Fees for Health Practitioners

Fees listed per visit, except where indicated otherwise

	British Columbia	Alberta	Sask.	Manitoba	Ontario	Quebec	New Brunswick	Nova Scotia	Prince Edward Island	Nfld. And Labrador	Yukon	N.W.T.
Acupuncturist												
Initial Assessment	\$110*	\$110*	\$110*	\$110*	\$110*	\$110*	\$110*	\$110*	\$110*	\$110*	\$110*	\$110*
Subsequent/Treatment	\$77*	\$77*	\$77*	\$77*	\$77*	\$77*	\$77*	\$77*	\$77*	\$77*	\$77*	\$77*
Audiologist												
Initial Assessment	\$95*	\$83*	\$39*	\$110*	\$160/hr**	\$75/hr*	\$100	\$100*	\$100	\$100	N/A	N/A
Subsequent/Treatment	\$95*	\$83*	\$28*	\$110*	\$135/hr**	\$75/hr*	\$100	\$100*	\$100	\$100	N/A	N/A
Home Visit	N/A	N/A	N/A	N/A	N/A	N/A	N/A	\$50	N/A	N/A	N/A	N/A
Chiropractor												
Initial Assessment	\$50*	\$60*	\$15*	\$74*	\$179*	\$80*	\$60*	\$75**	\$61	\$66*	\$60	\$60**
Subsequent/Treatment	\$39*	\$33*	\$12*	\$55*	\$63*	\$45	\$40*	\$45**	\$31	\$45*	\$45	\$40**
Dietician												
Initial Assessment	N/A	N/A	N/A	N/A	N/A	\$80/hr*	N/A	N/A	N/A	N/A	N/A	N/A
Subsequent/Treatment	N/A	N/A	N/A	N/A	N/A	\$80/hr*	N/A	N/A	N/A	N/A	N/A	N/A
Christian Science												
Initial Assessment	\$21**	\$60*	N/A	N/A	\$25**	\$30**	\$15**	N/A	N/A	N/A	N/A	N/A
Subsequent/Treatment	\$21**	\$30*	N/A	N/A	\$25**	\$30**	\$15**	N/A	N/A	N/A	N/A	N/A
Homeopath												
Initial Assessment	N/A	N/A	N/A	N/A	\$180*	\$60/hr*	N/A	N/A	N/A	N/A	N/A	N/A
Subsequent/Treatment	N/A	N/A	N/A	N/A	\$130*	\$60/hr*	N/A	N/A	N/A	N/A	N/A	N/A
Massage Therapist												
Initial Assessment	\$75*	\$83	\$55/hr*	\$66*	\$83	\$70/hr*	\$85**	\$80*	\$58*	\$60/hr	\$60**	\$60**
Subsequent/Treatment	\$72*	\$83	\$55/hr*	\$66*	\$110/hr*	\$70/hr*	\$85**	\$80*	\$58*	\$60/hr	\$60**	\$60**
Naturopath												
Initial Assessment	\$240*	\$160/hr*	\$200*	\$160	\$180*	\$80*	\$140**	\$135*	\$135**	\$135*	N/A	N/A
Subsequent/Treatment	\$180*	\$160/hr*	\$100*	\$70	\$180*	\$80*	\$60**	\$69*	\$60**	\$60*	N/A	N/A
Occupational Therapist												
Initial Assessment	\$100**	\$150**	N/A	\$80**	N/A	\$70*	\$70/hr**	N/A	\$50**	N/A	\$100/hr**	N/A
Subsequent/Treatment	\$100**	\$150**	N/A	\$80**	N/A	\$70*	\$70/hr**	N/A	\$40**	N/A	\$100/hr**	N/A
Optometrist												
Initial Assessment	\$119*	\$66*	\$81*	\$61*	\$110	\$60*	\$60	\$92*	\$56	\$60**	N/A	\$60**
Osteopath												
Initial Assessment	N/A	\$60	N/A	N/A	\$80*	\$80*	N/A	\$75**	N/A	N/A	\$65**	\$65**
Subsequent/Treatment	N/A	\$35	N/A	N/A	\$80*	\$80*	N/A	\$50*	N/A	N/A	\$35**	\$35**
Physiotherapist												
Initial Assessment	\$65*	\$83	\$65*	\$62*	\$134*	\$75*	\$60**	\$45*	\$39*	\$44*	\$45**	\$45**
Subsequent/Treatment	\$55*	\$49	\$45*	\$49*	\$84*	\$75*	\$40**	\$40*	\$39*	\$39*	\$35**	\$35**
Podiatrist/Chiropodist												
Initial Assessment	\$109*	\$35.58***	\$61*	\$47	\$72*	\$80*	\$42**	\$50*	\$44*	\$45**	N/A	N/A
Home Visit	\$77**	\$42.80**	\$75**	\$50**	\$81**	N/A	\$50**	N/A	N/A	N/A	N/A	N/A
Subsequent/Treatment	\$84*	\$28.88***	\$55*	\$43***	\$52*	\$50*	\$42**	\$50*	\$41*	\$35**	N/A	N/A
Home Visit	\$63**	\$16.10**	N/A	N/A	\$62**	N/A	\$50**	N/A	N/A	N/A	N/A	N/A
Psychologist												
Initial Assessment	\$143*	\$154/hr	\$100/hr**	\$121*	\$204/hr*	\$100/hr*	\$105/hr**	\$126/hr*	\$120/hr**	\$150/hr**	N/A	N/A
Subsequent/Treatment	\$143*	\$154/hr	\$100/hr**	\$121*	\$204/hr*	\$100/hr*	\$105/hr**	\$126/hr*	\$120/hr**	\$150/hr**	N/A	N/A
Speech Therapist												
Initial Assessment	\$125*	\$119/hr	\$70/hr*	\$110*	\$176*	\$125*	\$65/hr**	\$85**	N/A	\$160**	N/A	N/A
Subsequent/Treatment	\$125*	\$119/hr	\$70/hr*	\$110*	\$149*	\$85*	\$65/hr**	\$60**	N/A	\$135**	N/A	N/A

N/A Not available at this time

* Fee set by Manulife Financial

** 1998 fee

*** Fee set by the Association